

# ISO 55001 Certification on a Highway Network Management Contract

Sam Beamish

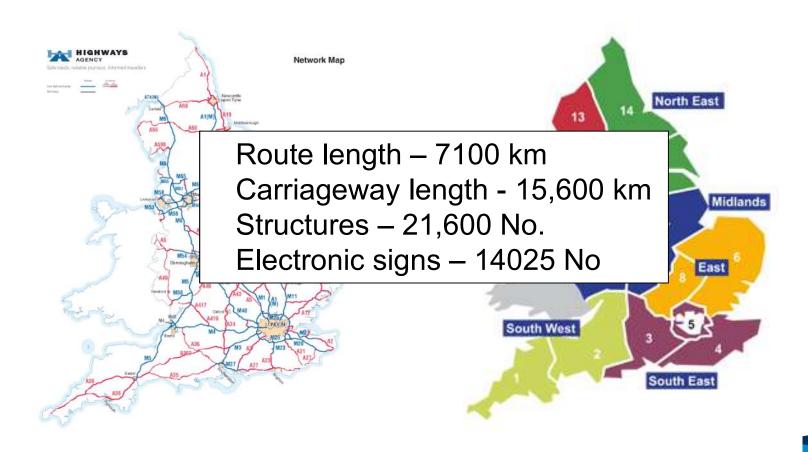
## **Highways England's Network**







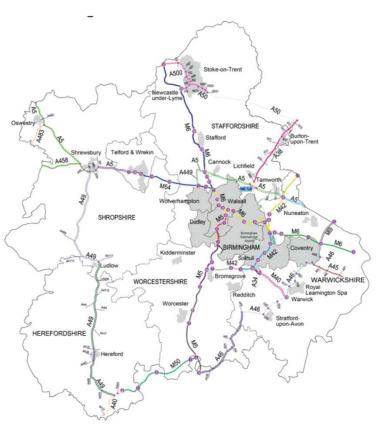
### **Highways England's Network**



### **Area 9 Strategic Road Network**

### Area 9 Statistics:

- Route length 768 km
- Carriageway length 1599 km
- Structures 3034 No.
- Electronic signs 2214 No.







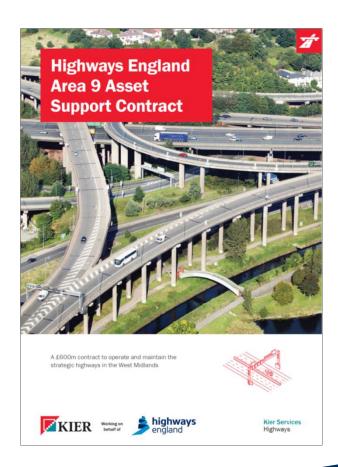
# **Area 9 Strategic Road Network**





### Scope of Kier's Area 9 Contract

- Asset development
- Scheme development (repair, rehabilitation, improvements)
- Scheme delivery
- Operations





### **Asset Management Requirements**

- Contract requirement for an asset management system complying with PAS 55.
- Achieved in 2016.
- Launch of ISO 55000 series of standards.
- Highways England changes with licence requirements for ISO 55000 consistency.



# Highways England Licence Requirements

- Maintain high quality asset information.
- Develop asset management policy and strategy.
- Adopt a long term approach consistent with ISO 55000.



#### Highways England: Licence

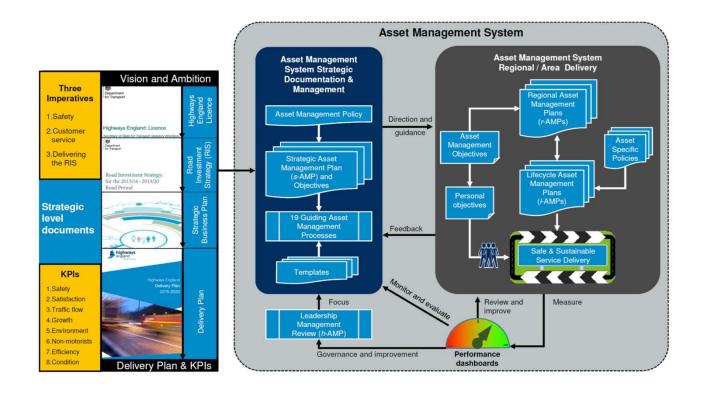
Secretary of State for Transport statutory directions and guidance to the strategic highways company

April 2015



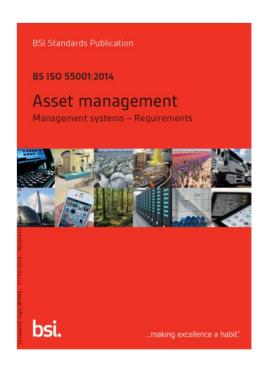
# Highways England's Asset Management Framework

Asset Management Framework





### **BS ISO 55001: 2014**



#### BS ISO 55000 definition

#### asset management

coordinated activity of an *organization* (3.1.13) to realize value from *assets* (3.2.1)

Note 1 to entry: Realization of value will normally involve a balancing of costs, risks (3.1.21), opportunities and performance (3.1.17) benefits.

Note 2 to entry: Activity can also refer to the application of the elements of the asset management system (3.4.3).

Note 3 to entry: to entry: The term "activity" has a broad meaning and can include, for example, the approach, the planning, the plans and their implementation.



### **Area 9 Asset Management System**





# **Key Components of the Area 9 Asset Management System**

- Asset management policy
- Strategic asset management plan
- Life cycle asset management plan
- Asset specific asset management plans/operating plans



### **Asset Management Policy**

- Kier's Area 9 contract.
- Highways England's key themes as described in their Strategic Business Plan 2015-2020:
  - Planning for the future.
  - Growing capability.
  - Building stronger relationships.
  - Efficient and effective delivery.
  - Improving customer service.

#### Asset Management Policy

This asset management policy has been prepared by Kier as the Asset Support Contract (ASC) provider for the Highways England's Area 9 motorway and all-purpose trunk road network

The remit of Kier is to maintain and develop on behalf of Highways England, the asset of the strategic motorway and trunk road network known as Area 9. The Area 9 asset comprises drainage, boundary fences, facilities geotechnical assets, lighting, paved areas, road markings & road studs, road restraint systems, road traffic sighs, vironment and soft estate, structures, tunnels, technology and traffic signals.

The asset management policy of Kier is to work with Highways England in delivering their key themes as describ in Highways England's Strategic Business Plan 2015-2020:

- . Planning for the Puture making the best of increased investment and long-term funding certainty for the next decade and beyond
- . Growing our Capability creating a high performance organisation enabling our people to perform to the best of their ability, to innovate and keep improving

  Building Stronger Relationships – working together to deliver investment where it is most needed
- . Efficient and Effective Delivery making our investment go further
- . Improving Customer Service delivering a better service that aligns with our customers' needs

The policy is to manage the network asset in a planned, cost effective, coordinated, sustainable and efficient manner over the whole life cycle of the asset using best practice, which includes compliance with BS ISO 55001:2014 and which recognises Highways England's developing asset management framework.

Kier will achieve this by adopting strategies, plans and processes that will:

- · Adopt Highways England's desired levels of service for highway assets as defined in their Asset Management Operating Requirements (AMOR); adopt a life-cycle approach to planning asset investment and management decisions;
- balance competing needs across the highway network and selecting options that best meet desired outcomes and stakeholder requirements;
- comply with mandatory, statutory and regulatory requirements,
- monitor, evaluate and, where required, improve service delivery:
- manage the risks of asset stewardship and operation to ensure continuity of service
- provide for present needs whilst sustaining natural resources for future generations;
   adopt a continuous improvement approach to asset management practices and performance;
- . empower and motivate the entire workforce involved in the operation and maintenance of the network.

This policy will be communicated to relevant stakeholders as required and will be kept under review and subject to review and change at not more than 12 month intervals in the light of developments in appropriate fields - such as technology, operational tactics or asset care techniques - or in the face of other external or organisational

Ian Alien, ASC 9 General Manager







# Strategic Asset Management Plan (SAMP)

### The SAMP includes:

- Visions and goals for managing the assets.
- Asset management objectives.
- Rules for preparation of asset management plans.

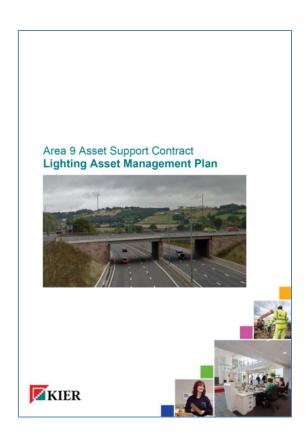
Essentially a manual on how to 'do' asset management and comply with the requirements of ISO 55001.





# Asset Specific Asset Management Plans

- Operating plan to achieve strategy.
- Vision and goals for the asset.
- Essential information for asset operation.
- Decision making process for the asset.
- Risk management.





### Life Cycle Asset Management Plan



- Considers 30 year period.
- Builds on bottom up 5 year forward programme.
- Top down approach for long term planning.
- Informs investment planning.



### **ISO 55001 Certification**

- Achieved February 2018.
- Assessment by IAM Endorsed Assessors GHD.
- Followed 2 stage assessment process.
- Stage 2 assessment included more than 40 people over a week.
- Certification is for 3 years.
- Annual surveillance.





### **Key Benefits and Messages**

- A line of sight from senior management through to those carrying out asset operation, maintenance and improvement on the ground.
- All asset management activities need to consider the full lifecycle of the asset.
- Clarity, awareness and visibility of objectives.









### Quotation

If you don't know which port you are heading to, no wind is favourable.

Marcus Tillius Cicero 106 BC – 43 BC



## **Key Benefits and Messages**

- A framework for robust and consistent decision making.
- Clarity on staff role and contribution.
- Includes engagement and consultation with stakeholders.
- Consistent messages can be communicated.









## People do Asset Management



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### IAM Links

#### IAM Videos

- What is Asset Management
- The Big Picture

https://theiam.org/knowledge/Knowledge-Base/the-big-picture/

#### IAM Publications

Asset Management or Managing Assets

https://theiam.org/news/latest/2017-05-19-new-iso-guidance-asset-management-or-managing-asse/

Asset Management – an anatomy

https://theiam.org/knowledge/Knowledge-Base/the-anatomy/



### IAM Local Branch

- IAM London & SE Branch < London@uk.theiam.org >
- https://portal.theiam.org/Events/List/

London & SE Branch Event

Theme: Digital Technologies

Date: Thursday 26th September

Time: 17.30 pm - 21:00 pm

Location: Amey | Chancery Exchange | 10

Furnival Street | London | EC4A 1AB



### **Future**

- Embedment (travelled a long way but on a journey).
- Customer and stakeholder focus.
- Focus on asset integrity/reliability/sustainability.
- Robust and appropriate data systems with greater use of geodata/GIS.



# What Questions do you have?



